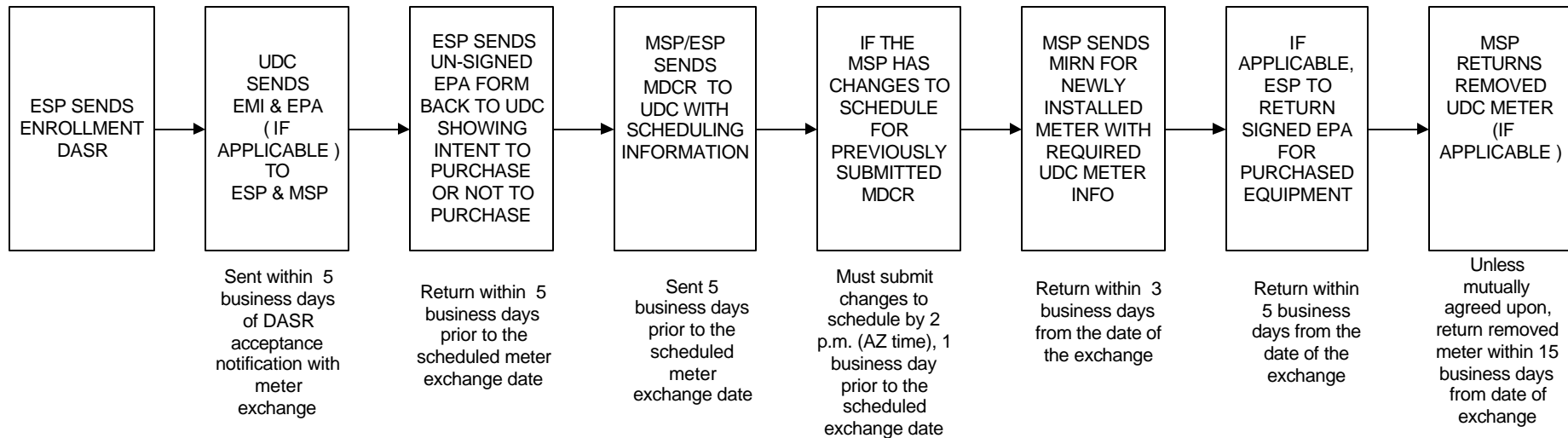


HIGH LEVEL FLOW - PROCESS # 1 **BUNDLED SERVICE TO DIRECT ACCESS** **(METER EXCHANGE REQUIRED SERVICES CONTRACTED THROUGH ESP)**



DADR = Direct Access Service Request
 EMI = Existing Meter Information
 EPA = Equipment Purchase Authorization
 ESP = Energy Service Provider
 MSP = Meter Service Provider
 MDCR = Meter Data Communication Request
 MIRN = Meter Installation/Removal Notification
 MRSP = Meter Reading Service Provider
 UDC = Utility Distribution Company

Timing requirements covered in this document are based on business days. The day of the event is considered day zero and days from that event are to be counted + or - from the day of the event.

Example: "3 business days after the exchange" = Exchange took place on December 4, 2000, the MIRN must be returned no later than the end of business on December 7, 2000.